

What Became of the Claim?

Cyber Liability Insurance



The Event

A food and beverage company faced a cyberattack when a threat actor gained unauthorised access to their network through a compromised VPN account and leaked some of the data on the dark web. The threat actor demanded a ransom payment from the insured, but the insured refused.



The Impact

The breach posed a significant risk to the company's reputation, financial stability, and customer trust. The leaked data could have led to identity theft, financial fraud, and regulatory fines. In this case, the leaked data included personal information and sensitive company documents.



The Solution

We activated our forensic vendor to conduct forensic investigation to determine the cause of the incident and contain it. We also appointed a legal vendor to assist the insured in responding to the privacy law regulator. The total cost incurred is about \$219k, \$169k was covered by Delta.



The Outcome

Thanks to the swift response and comprehensive coverage of Delta's Cyber Liability Insurance, the insured was able to mitigate the damage and recover a significant portion of their losses. In the end, instead of a financial penalty, the insured only received an undertaking letter with no fines involved.



Why is the claim interesting?

The claim showcases a noteworthy benefit or outcomes for the insured.

Cyber Story

